Cosmos

digital meal ordering system for major events

COSMOS allows employers, contracts and managers of volunteers to order meals across venues for multiple food occasions. The system collates the orders and passes data to catering facilities, an invoicing system and to the nominated printers for the production of meal vouchers for every catering facility, in every venue.

Concept

Meal ordering system for major events.

COSMOS allows Employers, Contractors and Managers of Volunteers to order meals for the staff for whom they are responsible in all venues and sub venues, for multiple meal occasions, every day. The system collates the orders and passes them to catering facilities, an invoicing system and to the nominated printers for the production of meal vouchers for every catering facility, in every venue, every day. The system administrator is empowered to view live progress of orders at any time and has access to a full reporting suite. This unique system revolutionises employee meal ordering, assisting in reducing costs through a reduction in wastage and ordering times, and can be utilised in any venue or sub venue on any date or period.

Process

Consistency, security and efficiency.

1. Employer logs in and uses system to order meals
2. Order confirmation
3. Finance invoices the employer
4. Employer pays invoice
5. Payment is validated
6. System confirms to printer
7. Printer collates requirements
8. Employer receives meal vouchers for venue use

Key Features

Managing commercial kitchen operations.

1. Hosted Service – employers and administrator log in via unique webpage
2. Any number of venues and sub venues
3. Multiple meal occasions (configurable)
4. Employers, contractors and volunteer managers have access
5. Each has secure unique log in
6. An order basket allows employers to build up their order details over a period before confirming
7. Additional orders can be submitted at any time
8. Meal pricing is included and can be varied by order date and by group
9. Cut off dates for orders
10. Full reporting suite, live data reports accessed by administrator
11. Automated email reminder system – administrator controls text
12. Bespoke links set up to invoicing system and management information systems

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