



KPI@RP

real time analysis of operations

Russell Partnership Technology have invested in KPI@RP - an innovative, leading edge performance management mechanism. The dynamic information flow allows stakeholders to be instantaneously updated on results audited in the field, ensuring active and effective solutions are delivered.

Concept

Near real time KPI analysis of operations.

Key Performance Indicators (KPIs) are a major component to any successful business. KPI@RP features a data collection platform linked with a near real-time online dashboard. This allows for all major components of a business operation to be tracked, logged and analysed. Built in is the ability for this to be customised to your individual requirements, as it is essential for this to be bespoke, rather than a generic solution. Trackable indicators may include: queue times, staff uniform spot checks, inventory audit, health and safety checks and all other operational elements. This tool is created to onsite teams, the way we collect data across sectors and hold application within major events. KPI@RP delivers data and metrics which are visible and understandable to venue operators in near real-time. This allows for trends to be analysed and acted on swiftly and efficiently, creating an effective level of service to your customers.



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Process

Collect, synchronise, analyse, access.

1. You may already be collecting KPI's using a manual or paper-based system. We can work with you to transform this into an online data collection format. This will speed collection and deliver accuracy of mass data
2. Data is synchronised with our cloud based storage.
3. The data is then analysed and converted into various formats and shown on a live (near real time) dashboard. We will work with you as required
4. You will then have live access to your data and be in a better position to see, understand and act on the results.

Overview

Collect, track and present KPI data.

We will deliver a system to collect, track and present performance data and business intelligence for your operation. This can be presented in a variety of reporting formats including visual metrics, graphs and scorecards. You are then in a position to share this with key stakeholders. These stakeholders are then able to view live operational data from across your business

About Russell Partnership Technology

Russell Partnership Technology are global technology developers and educators who design, build and deliver hospitality programmes for over 200 global clients.

www.russellpartnership.com

